



# CMV TRUCK & BUS

## 2019 SPARE PARTS APPRENTICESHIP INFORMATION

### Company History

#### 1934 – A company was born

February 26th, 1934, saw the launching of a fledgling new motor company in Adelaide, the objectives of which were to specialize in the sale and service of commercial vehicles. Perhaps no more auspicious time could have been chosen to launch a new motor company than during the great depression, and even more a company which intended limiting itself to specializing in the sale and service of trucks.

In late 1945 and 1946 when new vehicles were still in extremely short supply, the purchase of a considerable number of war disposal trucks in the Northern Territory kept the doors open until supplies of Commer trucks from the UK and Diamond Ts from the USA recommenced and shipments of Case tractors increased.

For a vehicle starved population the Company was, during the late '40s and early '50s, able to sell virtually every new truck and tractor it could obtain. It was thus a period of considerable growth.

In the early 1960's the long association with Diamond T trucks and Case tractors regrettably came to an end following changes in the operations and ownership of both companies in America.

From 1954 until 1966 the Company distributed Humber and Hillman cars in South Australia alongside Commer, all products of the then Rootes Group of Great Britain.

In September 1988 negotiations were concluded with Volvo Australia to take over the factory run Volvo truck dealership at Campbellfield in northern Melbourne. This business now operates as CMV Truck & Bus Pty Ltd. A further outlet for this business at Clayton in south-east Melbourne was acquired in 1993 from Volvo Australia.

Further developments took place in Victoria during 1999 with the Volvo dealership at Clayton moving to purpose built premises to better serve the customer base of that area.

A Greenfields site at Laverton in Victoria was acquired by CMV in 1999 for the construction of a dual franchised Dealership for Volvo and Hino trucks and buses. This Dealership commenced operation in January 2000 when CMV Truck & Bus at Campbellfield relocated.

2003 our Fast Track Automotive Apprenticeship scheme began with a state of the art training facility built close to our Laverton based dealership.

December 2005 the CMV Gippsland Dealership was added to CMV Truck & Bus. This was our third Volvo dealership within Victoria.

From May 15, 2006, CMV Group entered into franchise agreements with Mack Trucks to take over the Factory run Mack Truck Dealership at Laverton and Dandenong. The agreements also allow dual branded Dealerships to sell Mack and Volvo Trucks at Warragul, Clayton and Dandenong

January 2008 the CMV Gippsland Dealership was moved to a new purpose built Dual franchised Mack/Volvo dealership at Traralgon to better service our customers within Southeastern Victoria.

On October 5, 2010, the CMV Albury Dealership was added to CMV Truck & Bus, which now incorporates six Dealerships

### **The CMV Group today**

From a staff of five in 1934, the successful CMV Group now operates substantial operations in South Australia and Victoria with over 1,000 employees and an annual turnover in excess of \$1,090,000,000 million.

### **Apprenticeship Details**

CMV Dandenong and AlburyWodonga are now seeking ambitious, disciplined result focused individuals who are enthusiastic about accelerating their career in an exciting automotive profession with an outstanding product to commence their Apprenticeship in 2019.

CMV Truck and Bus has six fully equipped major workshops and a state-of-the-art Technical Training Centre (CTTC). The successful applicant will undergo their theoretical training at the CTTC. This training will be overseen by five experienced heavy stream automotive Technical Trainers, with additional inputs from a highly regarded Registered Training Organization (Kangan Institute of TAFE). The on-the-job elements of their training will occur at one of our major Dealerships. This is a very thorough training process involving many assessments along the way.



The addresses of these facilities are:-

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| <b>CTTC:</b>                                     | 392 Boundary Road, Derrimut, 3026        |
| <b>Derrimut Mack/UD/Volvo Parts Department:</b>  | 392 Boundary Road, Derrimut, 3026        |
| <b>Derrimut Hino Parts Department:</b>           | 326 Boundary Road, Laverton North 3026   |
| <b>Clayton Mack/Volvo Parts Department:</b>      | 1683 Centre Road, Springvale, 3171       |
| <b>Gippsland Mack/UD/Volvo Parts Department:</b> | 12 – 23 Standing Drive, Traralgon, 3844  |
| <b>Dandenong Mack/Volvo Parts Department:</b>    | 77 – 79 Princes Highway, Dandenong, 3175 |
| <b>Albury Mack/UD/Volvo Parts Department:</b>    | 221 McKoy Street, Wodonga, Vic. 3690     |

Traditionally such an apprenticeship can extend over a period of up to 3 years, depending on the achievement of the required competencies, however we envisage that with the close guidance of the Training Manager and Trainers, subsequent fast tracking of apprenticeship, the necessary skill and competency requirements can be met to achieve full qualifications in two years. Currently with overtime our fully qualified Parts Interpreters earn between \$55,000 - \$75,000 per annum.



## Job Description

A "Parts Interpreters" job involves the sales, stock control, and administration in relation to heavy automotive replacement parts such as components for engine, brake, and transmission, as well as accessories such as batteries, headlights, tyres, seat covers, tow bars, and truck cleaning equipment. Specifically, duties will include identifying automotive parts/components including (OEM) Original Equipment Manufacturer and aftermarket catalogues, or computer databases, carrying out storage and stock control procedures, materials handling, customer advice and sales activities, receiving and filling orders and organizing dispatch. Parts Interpreters may provide parts for trucks, vans, trailers, and industrial equipment. Parts interpreters will primarily determine the proper parts required for the service and repair of the many systems of heavy motor vehicles such as the engine, transmission (clutch, gearbox and differential) and the suspension systems (springs, steering, brakes, wheels and tyres).

They will perform tasks including identifying all parts necessary and advising the Technicians and customers, available parts supply options to carry out repairs and maintain the systems on the heavy motor vehicles. They will also maintain stock levels by ordering parts and tracking them to ensure that the customer or technician has minimal down time. The identification of parts for the repair of electronic, drive management, suspension, engine, brake and other electronic systems are also encompassed in the parts interpreter's duties. With the rapid changes in automotive technology, automotive parts interpreters are becoming more specialized in their areas of work.

With Volvo Trucks all components with few exceptions are manufactured by Volvo this means we need to train you to properly identify any component from the in-built phone to the engine.

**Competency Standards relating to:  
Certificate III in Automotive SALES  
National Code: AUR 31012**

NEW UNIT	UNIT DESCRIPTION
AURACA001	Respond to customer needs and enquiries in an automotive workplace
AURAEA002	Follow environmental and sustainability best practice in an automotive workplace
AURAF004	Resolve routine problems in an automotive workplace
AURAMA004	Maintain business image in an automotive workplace
AURASA002	Follow safe working practices in an automotive workplace
AURSAA001	Process customer complaints in an automotive workplace
AURSCA005	Sell automotive products and services
AURSCA006	Promote automotive products and services
AURSCA011	Conduct online transactions in an automotive workplace
AURSLA001	Comply with legal requirements when selling automotive products and services
AURSBA001	Carry out warehousing procedures in an automotive workplace
AURSBA002	Identify and match uncommon automotive parts
AURSCA001	Select and supply automotive parts and products
AURAF003	Communicate effectively in an automotive workplace
AURSCA004	Carry out cash and non-cash payment operations
SIRXMER201	Merchandise products
BSBPRO401	Develop product knowledge
SIRRINV002	Control stock
TLIA2012	Pick and process orders
AURAF002	Read and respond to automotive workplace (level 1)

## **Career Opportunities**

If you are interested in the fast-moving automotive industry and are seeking more than a trade, this special "fast-track" Hino/Mack/UD/Volvo Apprenticeship is an opportunity to get a career, not just a job!

On successful completion of the Hino/Mack/UD/Volvo Apprenticeship, our highly skilled Parts Interpreters, will be enticed to begin a long term career with the diverse CMV Group at our Hino/Mack/UD/Volvo Truck Dealerships, where the benefits of career opportunities within the broader environment are endless. Successful graduates will also have the opportunity to go on to do further training and become more qualified within their profession.

## **Successful Applicant Qualities**

We want to hear from you if you are an ambitious, disciplined, results focused individual who is enthusiastic about accelerating their career in an exciting automotive profession. While motor vehicle knowledge would be highly regarded, it is not essential. We are seeking highly motivated individuals who have a strong work ethic and passion for an exciting career in the automotive industry.

## **Application Procedure**

To obtain an Application Form please phone (03) 9931 6000. Alternatively, you can download the Application Form by going into our website, [www.cmvtb.com.au](http://www.cmvtb.com.au), click on the Careers section at the top right hand corner, then under the section CMV Truck & Bus Automotive Spare Parts Apprenticeship Scheme, click on the Spare Parts Application Form. The completed form then needs to be sent to:

**Mrs. Lesley Wickham**  
**Secretary to the Senior General Manager**  
**CMV Truck and Bus Pty. Ltd.**  
**392 Boundary Road**  
**DERRIMUT, Vic. 3030**

**Or**

**[lwickham@cmv.com.au](mailto:lwickham@cmv.com.au)**